

# VILLA D 'ESTE SECTION B CONDOMINIUM ASSOCIATION

c/o Sunstate Management  
PO Box 18809, Sarasota, FL 34276  
P: 941-870-4920  
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## **PROCEDURE FOR PLUMBING ISSUES**

**HILL & HILL HAS BEEN SELECTED TO BE THE ASSOCIATIONS PLUMBER**

IN THE EVENT OF A PLUMBING PROBLEM, YOU ARE TO **CALL SUNSTATE MANAGMENET AT 941-870-4920** WITH YOUR CONCERN AND **THEY WILL CONTACT HILL & HILL.**

HILL & HILL HAS BEEN INFORMED OF THE AREAS OF RESPONSIBILITY (ASSOCIATION VS OWNER). IF THEY DETERMINE THE PROBLEM IS YOURS, THEY WILL NOT PROCEED UNTIL THEY HAVE YOUR PERMISSION AND HAVE SECURED PAYMENT ARRANGEMENTS WITH YOU.

IF THE PROBLEM IS THE ASSOCIATIONS, **SUNSTATE, WILL BE YOUR CONTACT PERSON.** **SUNSTATE WILL BE RESPONSIBLE FOR FOLLOW UP AND ENSURING SATISFACTORY CLOSURE TO THE SITUATION.**

### **CATASTROPHIC SITUATION: IF SUNSTATE CANNOT BE REACHED**

- 1.) CONTACT A BOARD MEMBER, OUR NAMES AND UNITS ARE POSTED BY MAILBOXES
- 2.) **AS A LAST RESORT** CALL HILL & HILL YOURSELF **941-488-2665** REFERENCING THE ASSOCIATION BY NAME.

### **PERSONAL PLUMBING:**

YOU ARE FREE OF COURSE TO CONTACT ANY PLUMBER YOU CHOSE FOR YOUR OWN PERSONAL USE, IE NEW SINKS, FAUCETS, DISHWASHERS, ETC.

THE BOARD OF DIRECTORS 2/18/2017